



Baptist Memorial Hospital–Memphis

6019 Walnut Grove Road
Memphis, TN 38120

Dana Dye, MPA, RN
Administrator and CEO

Fiscal Year 2017 Hospital Facts

- Built in 1979
- 6 floors; 1,374,650 square feet
- 706 licensed beds
- Average daily census: 432
- 71,899 ER visits
- 11,987 surgeries
- 26,215 discharges



baptistonline.org/memphis
901-226-5000

Get Better.

SERVICES

Ancillary Services

Diagnostic

- Audiology
- Bronchoscopy
- CT scan
- Diagnostic radiology
- Echocardiogram
- Electrocardiography
- Electromyography
- Electrophysiology studies
- Endovascular laser therapy
- Gastrointestinal lab
- Interventional radiology
- Intravascular brachytherapy
- Invasive radiology procedures (myelograms, biopsies)
- Laboratory (draw station only)
- Lithotripsy
- MRI
- Nuclear medicine
- Outpatient diagnostic testing for adults
- PET scanning
- Phlebotomy services
- Preadmission labs/tests
- Pulmonary lab services
- Pulmonary physiology
- Radiology services
- Renal dialysis services
- Tilt table test
- Transesophageal echocardiogram
- Ultrasound

Therapeutic

- Rehabilitation services for inpatients (physical, occupational and speech-language therapies)
- Respiratory therapy
- Therapeutic blood services
- Wound care services for outpatients

Cancer Services

- Acute hematology inpatient oncology unit
- Brachytherapy (low dose and high dose)
- Cyberknife stereotactic radiosurgery
- Image-guided radiation therapy (IGRT)
- Intensity-modulated radiation therapy (IMRT)
- Interventional radiology cancer treatments
- Mammosite radiation treatment
- Medical oncology inpatient unit
- Prostate implant brachytherapy
- Radiation oncology services
- Surgical oncology inpatient unit
- Tumor ablation (cryoablation and microwave)

Emergency Services

- All emergency services available, except trauma

Heart Services

- Adult heart transplants
- Cardiac brachytherapy
- Cardiac intensive care
- Cardiac interventional radiology
- Cardiac rehab

- Coronary calcium scoring (HeartScore)
- Electrocardiogram
- Heart biopsies
- Heart catheterizations
- Mechanical circulatory support devices
- Non-invasive vascular studies
- Non-invasive cardiology
- Nuclear cardiology
- Open-heart surgery

Interventional Radiology Services

- Angiography and related treatment
- Arteriograms (carotid, mesenteric, pulmonary and renal)
- Embolization (GI bleed, pelvic, uterine fibroid and varicocele)
- Endovascular laser therapy for varicose veins
- Fluoroscopic gastrostomy
- Percutaneous nephrostomy
- Transjugular intrahepatic portosystemic shunt (TIPS)
- Transjugular liver biopsy

Neurology & Neurosurgery Services

- Electroneurodiagnostic services
- Epilepsy monitoring inpatient unit
- Neurological intensive care
- Neurosurgery
- TeleStroke

Registries

- Bariatric registry
- Cancer/Tumor registry
- Cardiac registry
- General surgery registry
- Heart transplant registry
- Stroke registry

Special Services Within the Hospital

- Baptist OneCare® MyChart (gives patients secure, electronic access to their medical records)
- Diabetic and nutritional counseling
- eICU for all intensive care units
- Inpatient hospice care
- Inpatient palliative care
- Interpretation services for hearing-impaired and non-English-speaking patients
- Physician referral service
- Restorative care

Special Services on the Hospital Campus

- Headache clinic
- Stem cell transplant clinic

Special Designations

- Accredited Chest Pain Center
- Advanced Primary Stroke Center
- American College of Surgeons Bariatric Center of Distinction
- BlueCross BlueShield Bariatric Center of Distinction
- BlueCross BlueShield Transplant Center of Distinction
- Certified Joint Commission Left Ventricular Assist Device Center
- Certified Joint Commission Primary Stroke Center

- College of American Pathologists Accreditation

Surgical Services

- Bariatric (weight loss) surgery
- General surgery
- Laparoscopic surgery
- Laser surgery
- Medical and surgical acute care
- Medical and surgical intensive care
- Neuroendovascular surgery
- One-day surgery

ACHIEVEMENTS & AWARDS

- Same-day outpatient surgery return rate to the emergency department is less than 4 percent.
- 20 heart transplants performed in 2017; program has a 96 percent one-year survival rate
- Only certified adult heart transplant unit in West Tennessee and one of only two in the state
- Target: Stroke Honor Roll Elite Plus Get with the Guidelines Stroke GOLD PLUS Achievement Award-Hospital (2017)
- National Research Corporation's Consumer Choice Award for Best Hospital, Best Nurses, Best Doctors and Best Overall Quality for 20 consecutive years (1996-2016 until the award was discontinued)
- "100 Great Hospitals in America," Becker's Hospital Review (2014)
- Outstanding Employer Award from the Tennessee Nurses Association (2014)
- Tennessee Society of Health-System Pharmacists' Innovative Health-System Pharmacy Practice Award (2014)
- Press Ganey Commitment to Excellence Award in Patient Satisfaction for continuous improvement in patient experience, ambulatory services (2013)

COMMUNITY INVOLVEMENT

- Community education events
- Supports community health awareness organizations, such as American Heart Association, American Cancer Society, Susan G. Komen Race for the Cure, etc.

FIRSTS

- First in Memphis to use the Spyglass DS technology to diagnose and treat diseases and conditions of the liver, gallbladder, pancreas and bile ducts
- First in the Mid-South to start the MitraClip therapy program for patients suffering from mitral regurgitation
- First in Tennessee to participate in the DAISY Foundation, which honors nurses
- First in the Mid-South to have image-guided radiation therapy
- First in the Mid-South to have a genetics counseling program
- First in the Mid-South to perform coronary artery bypass surgery

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